

# Fascinating Land Travels & Tours



No. 21 (G), Sasana Yeikta Road, Bahan Township, Yangon, Myanmar  
Tel.: 95 1 545364 Fax.: 95 1 545364  
e-mail: info@Fascinating-Land-Travels.com

June 2005

## Terms & Conditions

Our quotations have to be accepted within 2 weeks or else we reserve the right to amend our quotations. Already accepted quotations will not be changed by us.

After receiving the guest's booking Fascinating Land Travels & Tours (FLT) will arrange the tour and confirm the whole tour to the guest. 30% of the total tour cost must be received in our specified account within 1 week unless other written agreements are made. The total amount for the tour must be settled 1 month ahead of guest's arrival unless other written agreements are made.

If payments are not made accordingly, we do have the right to cancel our contract and the bookings.

If guests would need to change the itinerary after both sides confirmed it, we will try to accommodate the guest's wishes. We reserve the right to charge amendment fees.

In exceptional cases, we reserve the right at any time to substitute a hotel by another hotel of the same or higher category. The same is valid for transport means and any other services.

We provide airconditioned cars as mentioned in the tour program. Although we take care of choosing good quality cars, there might be situations of break down of vehicles or temporary failures of e.g. airconditioning. We can not accept further liability for such occurrences although we will do anything in our means to rectify the problem. In mountainous regions drivers usually switch of the airconditioning.

Domestic airlines do in rare cases change flight schedules although flights were previously confirmed. If such cases happen, we will inform clients as early as possible and choose the best alternative.

### Cancellation policy:

If tours; hotel-, flight- or other bookings are cancelled by the guests, the following cancellation periods and cancellation fees apply.

Up to 1 month before guest's arrival:	15% of the total tour cost will be charged as cancellation fee.
Up to 21 days before guest's arrival:	40% of the total tour cost will be charged as cancellation fee.
Up to 7 days before guest's arrival:	80% of the total tour cost will be charged as cancellation fee.
Within 1 week of guest's arrival:	100% of the total tour cost will be charged as cancellation fee.

This includes "no shows" and guest's withdrawal from journeys that already began.

Any deposit exceeding the applicable cancellation fee will be refunded.

We strongly recommend you to cover an insurance, which will cover cancellations fees.

Some service providers (e.g. resorts at the beaches) have very strict cancellation policies. We will advise you of those in our quotation if those terms are stricter than ours. Those terms then will apply for that particular case.

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Page 2

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## Liability conditions:

Fascinating Land Travels & Tours works as an agent for the traveler to arrange accommodation, transport and other services.

Fascinating Land Travels & Tours can not accept liability for damages resulting from natural disasters, illness and accidents. Furthermore we are not liable for guest's luggage and sudden changes and delays in transport schedules and resulting damages from those. We can not accept liability for any consequential damages and any other occurrences beyond our control.

Area of court jurisdiction is Yangon / Myanmar.